

# An M/G/1 Retrial Queue with a Single Vacation Scheme and General Retrial Times

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**Abstract** Let us consider a service facility where a single server provides some service. It could be a plumber looking after repair and maintenance of the plumbing work in the apartment complexes situated near the shop or could be an electrician or a painter. Requests for service arrive in accordance with a Poisson process. When the server is away with the service of a customer, any other requests for service can be recorded and the customer cannot wait in a queue but has to leave and try for service after some time. The server after completion of the work on hand decides to take a break before attending to the next chore. This is an example of a retrial queue in which the server takes a vacation after the completion of each service. Motivated by this example, we have studied an M/G/1 retrial queue with server vacations. In this paper, we assume that the retrial times are generally distributed and that the retrial policy is constant. We have derived probability generating functions of the system size and the orbit size. We have investigated the conditions under which the steady state exists. Some useful performance measures are also obtained. Numerical examples are provided to illustrate the sensitivity of the performance measures to changes in the parameters of the system.

**Keywords** Retrial Queues, Constant Retrial Policy, Single Vacations, Steady State Behaviour

## 1. Introduction

In this paper, we consider a single-server retrial queue with server vacations. We have assumed that the inter-retrial times are generally distributed with a constant retrial policy. After the completion of each service the server goes on a vacation of random length. After the completion of each vacation, the server waits for the next customer. This could be either a primary arrival or the server could try to contact the first customer in the orbit. This is in contrast to the multiple vacation schemes, where the server could take a vacation every time he finds no customers in the system.

An example of such a retrial queueing system is as follows; a service provider (plumber, painter, electrician etc.) is provided with some mechanism to record the details of the customers requesting service, when he is away attending to some job. After the completion of each service, the provider may take a break before going back to attend to the next customer. Customer requests which arrive during his absence do not wait in a queue but after recording their requirements go away to come back after some time to repeat the request for service.

Motivated by this example, we have therefore considered

a retrial queue with a limited single vacation scheme. This scheme is different from the one based on the Bernoulli schedule vacations and applied in the literature by authors like Wang and Li[15], Ebenesar Anna Bagyam and Udaya Chandrika[10].

The rest of the paper is organized as follows: In section-2, we present a brief review of related works in the queueing theory literature. In Sec-3; we present the mathematical model of the system. In Sec-4, we present a steady state analysis of the system and we derive the joint probability generating functions (P.G.F's) of the server state and orbit size and server state and system size. In Sec-5, we derive the necessary and sufficient condition for the existence of the steady state. In sec-6, we consider some useful performance measures of the system. In Sec-7, numerical results are used to compare numerically the system performance measures with respect to changes of parameters.

## 2. Literature Review

Retrial queueing systems form an active research area due to their wide applicability in telephone switching system, telecommunication networks and computer networks. Retrial queueing systems are those systems in which arriving customers, who find the server busy, join the retrial queue (orbit) to try again for their requests after sometime.

Retrial queues are useful in modeling many problems in telephone switching systems, computer and communication

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systems. A review of the literature on retrial queues and their applications can be found in Falin[11] and Yang and Templeton[23], and Artalejo[6]. Two monographs entirely derived to the topic exist and are written by Falin and Templeton[12] and Artalejo and Gomez-Correl[5].

In retrial queueing literature, retrial customers are usually assumed to behave independently and return without regard to other retrial customers. However, Farahmand[13] proposed a special type of retrial system with FCFS retrial queue, that is, if a customer finds the server busy, he may join the tail of a retrial queue in accordance with a first-come-first-served (FCFS) discipline and the customer at the head of the retrial queue would then try again to enter the system, competing with new arrivals. Gomez-Corral[14] considered an M/G/1 retrial queue with a FCFS retrial queue and general retrial times. Single-server queues with vacations have been studied extensively in the past. Comprehensive surveys can be found in Doshi[9] and Takagi[22] and recent developments in vacation queueing Models was introduced by Ke et.al[16], Krishnakumar and Arivudainambi[17]. In our model the server takes a break every time he completes the service. Most of the analyses for retrial queues with vacations concern the exhaustive service schedule (Artalejo[1] and Artalejo and Rodrigo[4]) and the gated service policy (Langaris[20]). Recently, several authors considered retrial queues with Bernoulli schedule, as can be seen in Atencia and Moreno[7], Kumar et al.[18] and Zhou[24]. In this paper we have considered a limited vacation policy. Kasturi Ramanath and K.Kalidass[19] have considered a two phase service M/G/1 vacation queue with general retrial times and non-persistent customers.

In the context of the service provider the limited vacation scheme wherein, the server takes the vacation after each service completion is appropriate. Also, the server cannot take a vacation each time he finds the system empty. The FCFS orbit also makes sense since the server has a record of all the requests that have arrived during his absence. With these ideas we have included a FCFS orbit, a limited single vacation scheme into our model.

### 3. The Mathematical Model

In this section, we consider a Single-server retrial queueing system with a non-exponential retrial time distribution and with server vacations. Arriving customers to the system are in accordance with a Poisson process with a rate  $\lambda$ . The service time is generally distributed with a distribution function  $B(x)$ , Laplace Stieljes transform (LST)

$$B^*(s) = \int_0^{\infty} e^{-sx} \mu(x) dx \text{ and the hazard rate function } \mu(x) = \frac{B'(x)}{1-B(x)}.$$

A customer upon arrival, who finds the server free,

immediately proceeds for service. Otherwise, the customer leaves the system and joins an orbit from where he/she makes repeated attempts to gain service. The time intervals between two successive retrials are assumed to be generally distributed with a distribution function  $R(x)$ , hazard rate function  $\eta(x)$  and LST  $R^*(s)$ .

We assume that only the customer at the head of the orbit is allowed to make repeated attempts.

We also assume that the elapsed retrial time is measured from the moment the server becomes available for service.

After completion of a service, the server is allowed to take a vacation. The duration of the server vacation is assumed to be generally distributed with a distribution function  $V(x)$ , a LST  $V^*(s)$  and a hazard rate function  $\xi(x)$ .

We assume that the inter-arrival times, service times, inter-retrial times and the duration of the server vacation are all independent of each other.

Let  $N(t)$  denote the number of customers in the orbit at any instant of time  $t$ .

Let  $C(t)$  denote the state of the server at time  $t$ :

$$C(t) = \begin{cases} 0, & \text{if the server is idle} \\ 1, & \text{if the server is busy} \\ 2, & \text{if the server is on vacation} \end{cases}$$

In order to make the stochastic process involve into a continuous time Markov process, we employ the supplementary variable technique. This was first introduced by Cox[7]. See Medhi[21] for a detailed explanation of the technique.

We define the supplementary variable  $X(t)$  as follows:

$$X(t) = \begin{cases} 0, & \text{if } C(t) = 0, N(t) = 0, \\ \text{elapsed retrial time if } C(t) = 0, N(t) = n \geq 1, \\ \text{elapsed service time if } C(t) = 1, N(t) = n \geq 0, \\ \text{elapsed vacation time} \\ \text{if } C(t) = 2, N(t) = n \geq 0. \end{cases}$$

We define the following probability functions:

$$P_{0,0}(t) = \text{Prob}\{C(t) = 0; N(t) = 0\}$$

$$P_{0,n}(x, t) dx =$$

$$\text{Prob}\left\{ \begin{matrix} C(t) = 0; N(t) = n; \\ x \leq X(t) \leq x + dx \end{matrix} \right\}, n \geq 1$$

$$P_{i,n}(x, t) dx =$$

$$\text{Prob}\left\{ \begin{matrix} C(t) = i; N(t) = n; \\ x \leq X(t) \leq x + dx \end{matrix} \right\}, n \geq 0, i = 1, 2.$$

Then  $\{C(t), N(t), X(t)\}$  is a continuous time Markov process.

## 4. Steady State Analysis

Now, analysis of our queueing model can be performed with the help of the following Kolmogorov forward equations:

$$P'_{0,0}(t) = -\lambda P_{0,0}(t) + \int_0^\infty P_{2,0}(x,t) \xi(x) dx \quad (1)$$

For  $n \geq 1$ ,

$$\frac{\partial}{\partial x} P_{0,n}(x,t) + \frac{\partial}{\partial t} P_{0,n}(x,t) = -[\lambda + \eta(x)] P_{0,n}(x,t) \quad (2)$$

For  $n \geq 0$ ,

$$\frac{\partial}{\partial x} P_{1,n}(x,t) + \frac{\partial}{\partial t} P_{1,n}(x,t) = -\{\lambda + \mu(x)\} P_{1,n}(x,t) + (1 - \delta_{0,n}) \lambda P_{1,n-1}(x,t) \quad (3)$$

$$\frac{\partial}{\partial x} P_{2,n}(x,t) + \frac{\partial}{\partial t} P_{2,n}(x,t) = -[\lambda + \xi(x)] P_{2,n}(x,t) + (1 - \delta_{0,n}) P_{2,n-1}(x,t), n \geq 0 \quad (4)$$

The boundary conditions are as follows, for  $n \geq 0$ ,

$$P_{0,n}(0,t) = \int_0^\infty P_{2,n}(x,t) \xi(x) dx \quad (5)$$

$$P_{1,0}(0,t) = \lambda P_{0,0}(t) + \int_0^\infty P_{0,1}(x) \eta(x) dx \quad (6)$$

For  $n \geq 1$ ,

$$P_{1,n}(0,t) = \lambda \int_0^\infty P_{0,n}(x,t) dx + \int_0^\infty P_{0,n+1}(x,t) \eta(x) dx \quad (7)$$

$$P_{2,n}(0,t) = \int_0^\infty P_{1,n}(x,t) \mu(x) dx, \text{ for } n \geq 0 \quad (8)$$

Assuming that the system reaches the steady state, the equations (1) to (8) become

$$\lambda P_{0,0} = \int_0^\infty P_{2,0}(x) \xi(x) dx \quad (9)$$

$$\frac{d}{dx} P_{0,n}(x) = -[\lambda + \eta(x)] P_{0,n}(x), \text{ for } n \geq 1. \quad (10)$$

$$\frac{d}{dx} P_{1,n}(x,t) = -\{\lambda + \mu(x)\} P_{1,n}(x,0) + (1 - \delta_{0,n}) \lambda P_{1,n-1}(x,t), n \geq 0 \quad (11)$$

$$\frac{d}{dx} P_{2,n}(x) = -[\lambda + \xi(x)] P_{2,n}(x) + (1 - \delta_{0,n}) P_{2,n-1}(x), n \geq 0 \quad (12)$$

The boundary conditions are as follows for  $n \geq 0$ ,

$$P_{0,n}(0) = \int_0^\infty P_{2,n}(x) \xi(x) dx \quad (13)$$

$$P_{1,0}(0) = \lambda P_{0,0} + \int_0^\infty P_{0,1}(x) \eta(x) dx \quad (14)$$

For  $n \geq 1$ ,

$$P_{1,n}(0) = \lambda \int_0^\infty P_{0,n}(x) dx + \int_0^\infty P_{0,n+1}(x) \eta(x) dx \quad (15)$$

$$P_{2,n}(0) = \int_0^\infty P_{1,n}(x) \mu(x) dx \text{ for } n \geq 0 \quad (16)$$

The solution of equation (10) is given by

$$P_{0,n}(x) = e^{-\lambda x} [1 - R^*(x)] P_{0,n}(0)$$

We define the following partial probability generating functions, for  $|z| \leq 1$ ,

$$P_0(x,z) = \sum_{n=0}^\infty P_{0,n}(x) z^n \quad (17)$$

$$P_1(x,z) = \sum_{n=0}^\infty P_{1,n}(x) z^n \quad (18)$$

$$P_2(x,z) = \sum_{n=0}^\infty P_{2,n}(x) z^n \quad (19)$$

Let

$$P_i(z) = \int_0^\infty P_i(x,z) dx, \text{ where } i=0,1,2 \quad (20)$$

### Theorem: 4.1

In the steady state, the probability generating function of the orbit size is given by

$$P(z) =$$

$$\frac{(1-z)[R^*(\lambda) - \lambda(\beta + \mu)]}{\left\{ zV^*[\lambda(1-z)][1 - R^*(\lambda)]B^*[\lambda(1-z)] + \right.} \quad (21)$$

where  $B^{*'}(0) = -\mu$  and  $V^{*'}(0) = -\beta$  and the probability generating function of the system size is given by

$$K(z) = \frac{(1-z)B^*[\lambda(1-z)]\{R^*(\lambda) - \lambda(\beta + \mu)\}}{\left\{ zV^*[\lambda(1-z)][1 - R^*(\lambda)]B^*[\lambda(1-z)] + \right.} \quad (22)$$

**Proof:**

Multiplying equation (11) by  $z^n$  and summing over  $n$  from 0 to  $\infty$ , the solution of the resulting equation is

$$P_1(x, z) = P_1(0, z) e^{-[\lambda(1-z)]x} [1 - B(x)] \quad (23)$$

Similarly equation (12) gives,

$$P_2(x, z) = P_2(0, z) e^{-\lambda(1-z)x} [1 - V(x)] \quad (24)$$

Similarly equations (13), (14), (15) and (16), we get,

$$P_0(0, z) = P_2(0, z) V^*[\lambda(1-z)] - \lambda P_{0,0} \quad (25)$$

$$P_1(0, z) = \lambda P_{0,0} + P_0(0, z) [1 - R^*(\lambda)] + \frac{1}{z} P_0(0, z) R^*(\lambda) \quad (26)$$

$$P_2(0, z) = P_1(0, z) B^*[\lambda(1-z)] \quad (27)$$

After some algebraic calculations, we get the following values,

$$P_0(0, z) = \lambda P_{0,0} \left\{ \frac{z [1 - V^*(\lambda(1-z)) B^*(\lambda(1-z))]}{z V^*(\lambda(1-z)) B^*(\lambda(1-z)) [1 - R^*(\lambda)] + V^*(\lambda(1-z)) B^*(\lambda(1-z)) [R^*(\lambda)] - z} \right\} \quad (28)$$

$$P_1(0, z) = \lambda P_{0,0} \left\{ \frac{[R^*(\lambda) (1-z)]}{z V^*(\lambda(1-z)) B^*(\lambda(1-z)) [1 - R^*(\lambda)] + V^*(\lambda(1-z)) B^*(\lambda(1-z)) [R^*(\lambda)] - z} \right\} \quad (29)$$

$$P_2(0, z) = \lambda P_{0,0} \left\{ \frac{[R^*(\lambda) (1-z)] B^*(\lambda(1-z))}{z V^*(\lambda(1-z)) B^*(\lambda(1-z)) [1 - R^*(\lambda)] + V^*(\lambda(1-z)) B^*(\lambda(1-z)) [R^*(\lambda)] - z} \right\} \quad (30)$$

Now, from (20), we get,

$$P_0(z) = P_0(0, z) \left[ \frac{1 - R^*(\lambda)}{\lambda} \right] \quad (31)$$

$$P_1(z) = P_1(0, z) \left\{ \frac{1 - B^*[\lambda(1-z)]}{\lambda(1-z)} \right\} \quad (32)$$

$$P_2(z) = P_2(0, z) \left\{ \frac{1 - V^*[\lambda(1-z)]}{\lambda(1-z)} \right\} \quad (33)$$

Hence,

$$P_0(z) = P_{0,0}$$

$$P_1(z) = P_{0,0} \left\{ \frac{z \left[ \frac{1 - V^*(\lambda(1-z)) B^*(\lambda(1-z))}{R^*(\lambda) [V^*(\lambda(1-z)) B^*(\lambda(1-z)) - 1]} \right]}{z \left[ \frac{V^*(\lambda(1-z)) B^*(\lambda(1-z)) [1 - R^*(\lambda)]}{V^*(\lambda(1-z)) B^*(\lambda(1-z)) R^*(\lambda) - z} \right] +} \right\} \quad (34)$$

$$P_1(z) = P_{0,0}$$

$$P_2(z) = P_{0,0} \left\{ \frac{R^*(\lambda) [1 - B^*(\lambda(1-z))]}{z \left[ \frac{V^*(\lambda(1-z)) B^*(\lambda(1-z)) [1 - R^*(\lambda)]}{V^*(\lambda(1-z)) B^*(\lambda(1-z)) R^*(\lambda) - z} \right] +} \right\} \quad (35)$$

$$P_2(z) = P_{0,0}$$

$$P(z) = P_{0,0} \left\{ \frac{R^*(\lambda) B^*(\lambda(1-z)) + R^*(\lambda) B^*(\lambda(1-z)) V^*(\lambda(1-z))}{[V^*(\lambda(1-z)) B^*(\lambda(1-z)) [1 - R^*(\lambda)]] + V^*(\lambda(1-z)) B^*(\lambda(1-z)) R^*(\lambda) - z} \right\} \quad (36)$$

The PGF  $P(z)$  of the orbit size is given by

$$P(z) = P_{0,0} + P_0(z) + P_1(z) + P_2(z) = \left\{ \frac{(1-z) R^*(\lambda)}{z \left[ \frac{V^*(\lambda(1-z)) B^*(\lambda(1-z)) [1 - R^*(\lambda)]}{V^*(\lambda(1-z)) B^*(\lambda(1-z)) R^*(\lambda) - z} \right] +} \right\} P_{0,0} \quad (37)$$

To obtain the value of  $P_{0,0}$ , we use the normalizing condition  $P(1) = 1$ .

Applying L'Hospital's rule in an appropriate place we get

$$P_{0,0} = \frac{R^*(\lambda) + \lambda [V^{*'}(0) + B^{*'}(0)]}{R^*(\lambda)} \quad (38)$$

$$P_{0,0} = \frac{R^*(\lambda) - \lambda [\beta + \mu]}{R^*(\lambda)}$$

$$\text{Hence } P(z) = P_{0,0} + P_0(z) + P_1(z) + P_2(z)$$

$$P(z) =$$

$$\frac{(1-z)[R^*(\lambda) - \lambda(\beta + \mu)]}{zV^*[\lambda(1-z)][1 - R^*(\lambda)]B^*[\lambda(1-z)] +} \quad (39)$$

$$V^*[\lambda(1-z)]R^*(\lambda)B^*[\lambda(1-z)] - z$$

Let  $K(z)$  be the PGF of the system size  
 $K(z) = P_{0,0} + P_0(z) + zP_1(z) + P_2(z)$

$$K(z) =$$

$$\frac{(1-z)B^*[\lambda(1-z)]\{R^*(\lambda) - \lambda(\beta + \mu)\}}{\left\{zV^*[\lambda(1-z)][1 - R^*(\lambda)]B^*[\lambda(1-z)] + \right.} \quad (40)$$

$$\left. V^*[\lambda(1-z)]R^*(\lambda)B^*[\lambda(1-z)] - z \right\}$$

## 5. The Embedded Markov Chain

In this section, we derive the necessary and sufficient condition for stability of our system. We consider the embedded Markov chain of the process.

Let  $X_n = N(\eta_n +)$  be the number of customers in the orbit immediately after the  $n^{th}$  service completion epoch  $\eta_n$ . Then  $X_{n+1} = X_n - 1$  if the  $(n+1)^{th}$  customer is a retrial customer, otherwise  $X_{n+1} = X_n + A_n + B_n$ , where  $A_n$  is the number of arrivals into the orbit during the vacation time of the server and  $B_n$  is the number of customers arriving into the orbit during the service time of the  $(n+1)^{th}$  customer.

By our assumption, the arrival process is independent of the service mechanism and of the vacations of the server and of the retrial processes initiated by the customers in the orbit. Therefore  $\{X_n : n \geq 1\}$  is a Markov chain. The system is ergodic if and only if the embedded Markov chain  $\{X_n : n \geq 1\}$  is ergodic. To prove that the embedded Markov chain is ergodic, we employ Foster's criterion whose statement is given below:

**Foster's criterion:** For an irreducible and aperiodic Markov chain  $\xi_j$  with state space  $S$ , a sufficient condition for ergodicity is the existence of a non-negative function  $f(s)$ ,  $s \in S$  and  $\varepsilon > 0$  such that the mean drift  $x_s = E(f(\xi_{i+1}) - f(\xi_i) | \xi_i = s)$  is finite for all  $s \in S$  and  $x_s \leq -\varepsilon$  for all  $s \in S$  except perhaps a finite number.

**Theorem 5.1:** The necessary and sufficient condition for the system considered in the previous section to be ergodic is given by  $\lambda(\beta + \mu) < R^*(\lambda)$ .

## 6. Performance Measures

In this section, we examine some useful performance measures of the system.

(a) The expected number of customers in the system is given by

$$E(L) = \lim_{z \rightarrow 1} \frac{d}{dz} K(z) =$$

$$\frac{2\lambda(\beta + \mu)[1 - R^*(\lambda)]}{2[R^*(\lambda) - \lambda(\beta + \mu)]} + \lambda\mu$$

(b) The expected number of customers in the orbit

$$E(L_q) = P'(1) =$$

$$\frac{2\lambda(\beta + \mu)[1 - R^*(\lambda)]}{2[R^*(\lambda) - \lambda(\beta + \mu)]} + \lambda^2(\beta^{(2)} + \mu^{(2)} + 2\beta\mu)$$

The steady state distribution of the server state is given by

$$q_0 = \text{Prob}\{\text{server is idle}\} =$$

$$P_{0,0} + P_0(1) = 1 - \lambda(\beta + \mu).$$

$$q_1 = \text{Prob}\{\text{server is busy}\} = P_1(1) = \lambda\mu.$$

$$q_2 = \text{Prob}\{\text{server is on vacation}\} = P_2(1) = \lambda\beta.$$

## 7. Numerical Illustrations

In order to verify the efficiency of our analytical results, we perform numerical experiments by using MAPLE. In this section, we present some numerical examples to illustrate the effect of varying the parameters on the following performance characteristics of our system. We consider the performance measures: the probabilities  $q_0, q_1, q_2$  are the probabilities of the server being idle, the busy and on vacation respectively. We also consider the expected number of customers in the orbit, expected number of customers in the system and  $P_{0,0}$ . Moreover, for the purpose of numerical illustrations, we assume that the arrival process is Poisson with parameter  $\lambda$  varying from 0.1 to 0.7, the service time distribution function is exponential with mean  $\mu = 0.3$ , the retrial times follow an exponential distribution with LST

$$R^*(\lambda) = \frac{\phi}{\lambda + \phi} \text{ with parameter } \phi = 0.8. \text{ The vacation time}$$

is also exponentially distributed with mean  $\beta = 0.25$ .

In all the cases, the parametric values are chosen to satisfy the stability condition.

**Example 1:**

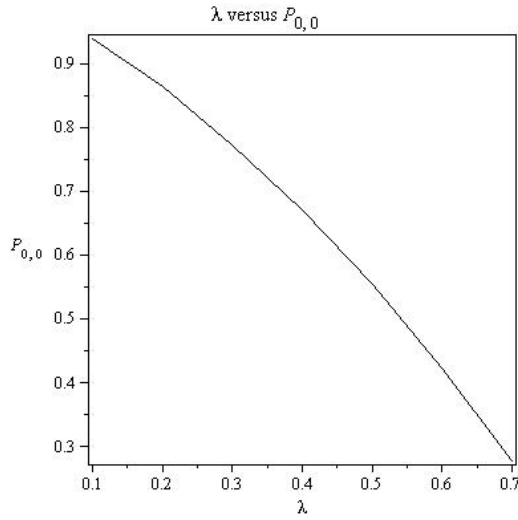
In this example, we study the effect of varying the arrival rate  $\lambda$ .

From table 1, we observe that if the value of  $\lambda$  increases, the probabilities of idle time-  $q_0$  and  $P_{0,0}$  decrease. The probabilities of busy time, expected no. of customers in the system and the expected no. of customers in the orbit also increase.

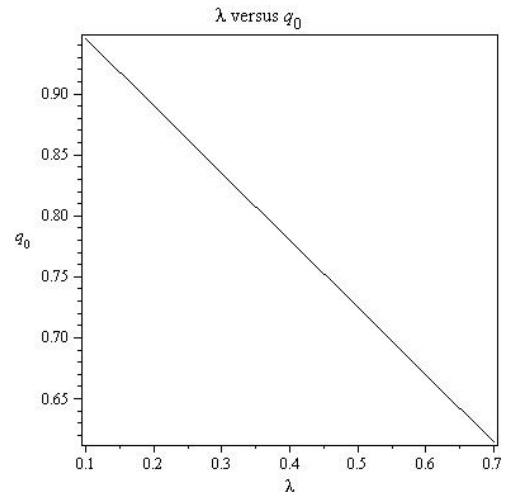
The graph for the data given in table 1 is given below;

**Table 1.** Effect of varying  $\lambda$  on various performance measures

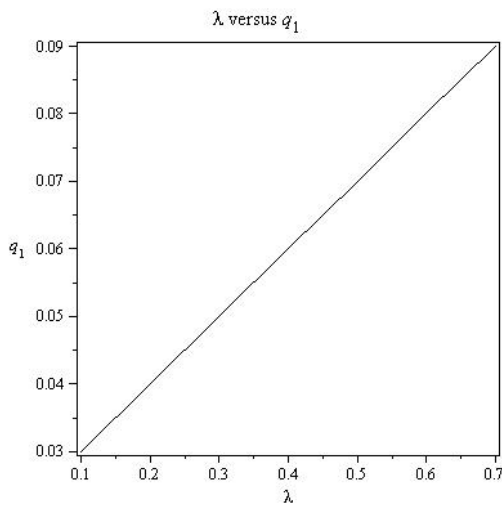
$\lambda$	$P_{0,0}$	$q_0$	$q_1$	$q_2$	$P'(1)$	$K'(1)$
0.1	0.938	0.945	0.03	0.025	0.068	0.086
0.2	0.863	0.890	0.04	0.050	0.168	0.212
0.3	0.773	0.835	0.05	0.075	0.318	0.398
0.4	0.670	0.780	0.06	0.100	0.546	0.681
0.5	0.553	0.725	0.07	0.125	0.920	0.975
0.6	0.422	0.670	0.08	0.150	1.595	1.969
0.7	0.278	0.615	0.09	0.175	3.102	3.812



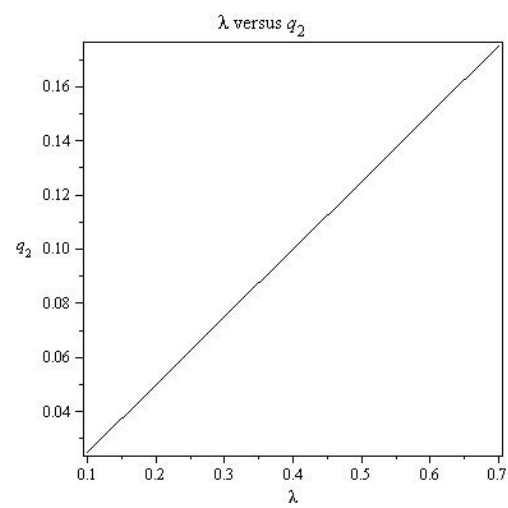
(1.1)



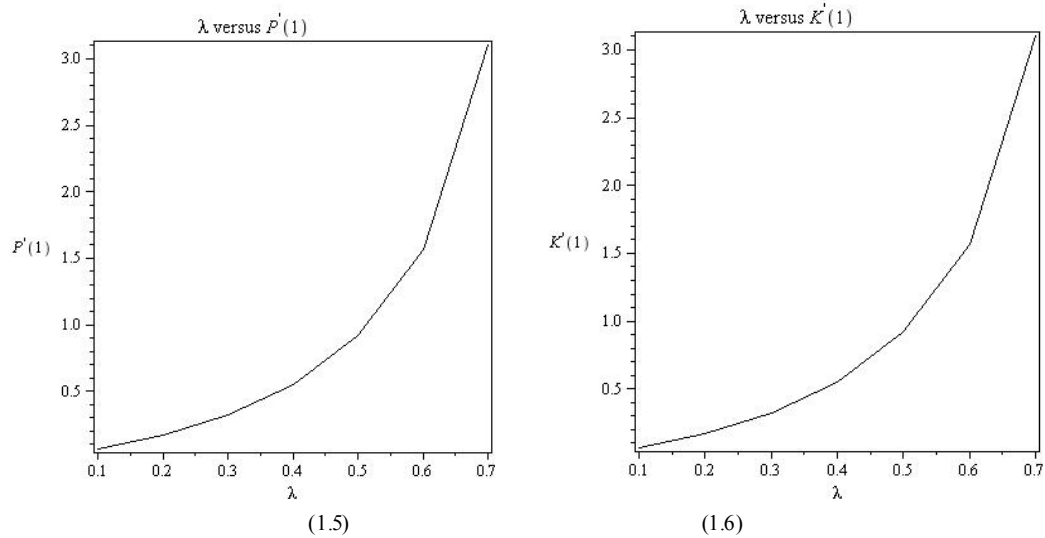
(1.2)



(1.3)



(1.4)



**Figure 1.** Effect of varying  $\lambda$  on various performance measures

Fig (1.1) shows how  $P_{0,0}$  (i.e.) the probability of no customers in the system and the server is idle decreases with increasing values of  $\lambda$ . Similarly, Fig(1.2) shows how the proportion of idle time of the server decreases with increasing values of  $\lambda$ . Fig (1.3), Fig (1.4), Fig (1.5) and Fig (1.6) show how the server's busy period and vacation period probabilities, the expected number of customers in the system and the expected number of customers in the orbit increase with increasing values of  $\lambda$ .

Next, we assume that the arrival process is exponentially distributed with parameter  $\lambda = 0.1$ , the service time distribution function is exponential with mean  $\mu$  varying from 0.3 to 0.9, the retrial times follow an exponential distribution with LST

$$R^*(\lambda) = \frac{\phi}{\lambda + \phi} \text{ with parameter } \phi = 0.8. \text{ The vacation time is also exponentially distributed with a mean } \beta = 0.25.$$

**Example 2:**

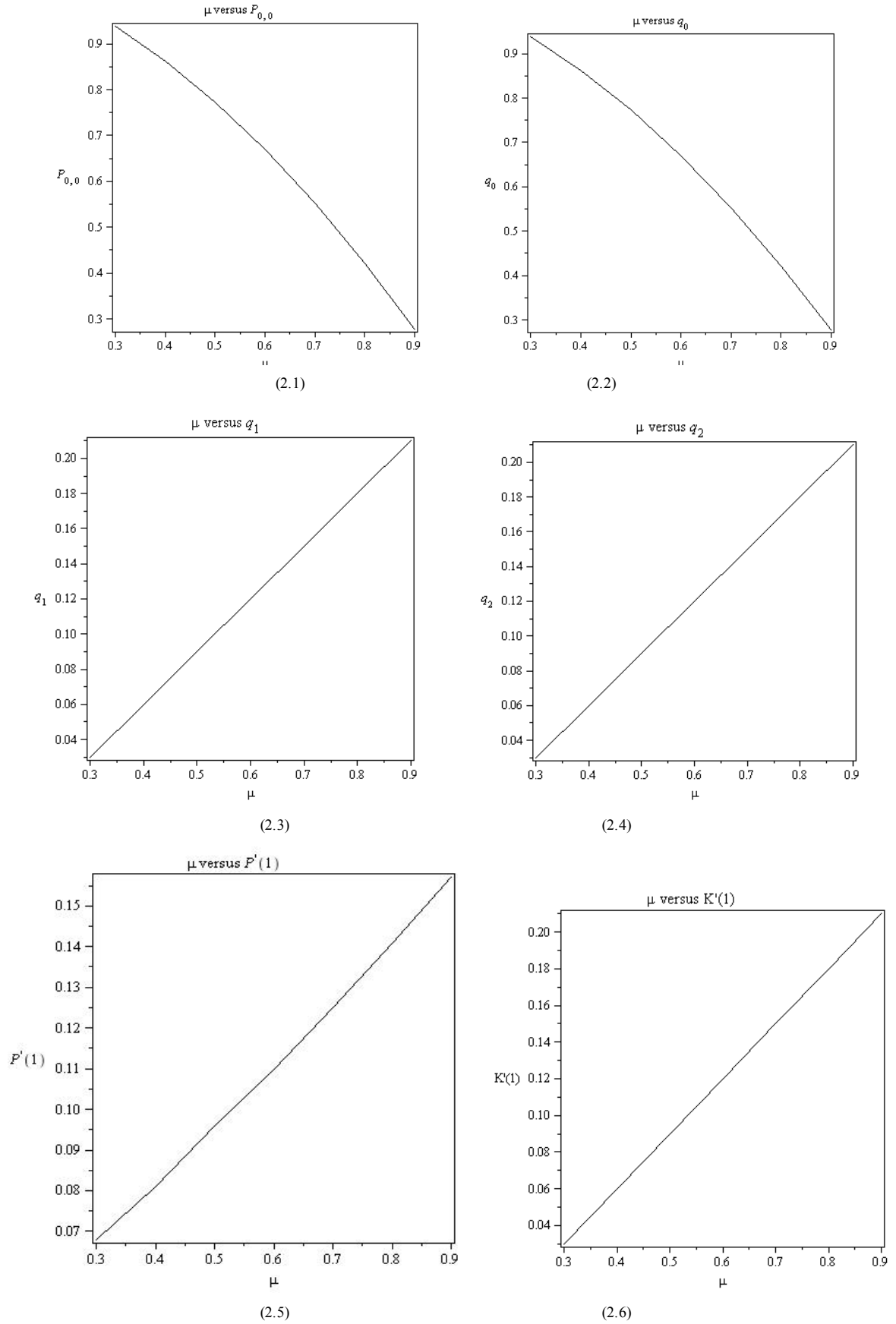
In this example, we study the effect of varying the service rate  $\mu$ .

From the Table-2, we observe that if the value of  $\mu$  increases, the probabilities of idle time-  $q_0$  and  $P_{0,0}$  are decrease and the probabilities of busy time, expected no. of customers in the system and the ,expected no. of customers in the orbit increase.

Fig(2.1) shows how  $P_{0,0}$  (i.e.) the probability of no customers in the system and the server is idle decreases with increasing values of  $\mu$ . Similarly, Fig(2.2) shows how the idle time probability of the server decreases with increasing values of  $\mu$ . Fig (2.3), Fig (2.4), Fig (2.5) shows how the server's busy period probability, vacation time probability and the expected number of customers in the orbit increases with increasing values of  $\mu$ . Fig (2.6) shows how the expected numbers of customers in the system increases.

**Table 2.** Effect of varying  $\mu$  on various performance measures

$\mu$	$P_{0,0}$	$q_0$	$q_1$	$q_2$	$P'(1)$	$K'(1)$
0.3	0.938	0.945	0.03	0.025	0.068	0.086
0.4	0.863	0.935	0.06	0.050	0.081	0.106
0.5	0.773	0.925	0.09	0.075	0.096	0.126
0.6	0.670	0.915	0.12	0.100	0.110	0.148
0.7	0.553	0.905	0.15	0.125	0.125	0.176
0.8	0.422	0.895	0.18	0.150	0.141	0.192
0.9	0.278	0.885	0.21	0.175	0.157	0.215



**Figure 2.** Effect of varying  $\mu$  on various performance measures



## 8. Conclusions

In this paper, we have studied an M/G/1 retrial queue with general retrial times and a constant retrial policy with server vacations under a limited vacation discipline and a single vacation scheme. Existing results in the literature on retrial queues with vacations are concerned either with the exhaustive discipline or the gated discipline. Our aim is to increase the scope for then by considering a limited vacation discipline, where the server takes a vacation after completion of  $k (\geq 1)$  services.

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## Appendix

We first present the derivation of the equations (1) to (8). Equation (1):

$$\begin{aligned} P_0(t + \Delta t) &= \text{Prob}\{C(t + \Delta t) = 0, N(t + \Delta t) = 0\} \\ &= P_0(t)(1 - \lambda \Delta t) \\ &+ \int_0^\infty \text{Prob}\left\{\begin{array}{l} C(t + \Delta t) = 2, \\ N(t + \Delta t) = 0, \\ x < X(t) \leq x + dx \end{array}\right\} \\ &\text{Prob}\left\{\begin{array}{l} \text{vacation ends} \\ \text{in } (t, t + \Delta t) \end{array}\right\} \\ &= P_0(t)(1 - \lambda \Delta t) + \int_0^\infty P_{12}(x, t) dx \xi(x) \Delta t \end{aligned}$$

Dividing through out by  $\Delta t$  and taking limits as  $\Delta t \rightarrow 0$ , we get equation (1).

Equation (2):

$$\begin{aligned} P_{0n}(x + \Delta t, t + \Delta t) \Delta t \\ &= \text{Prob}\left\{\begin{array}{l} C(t + \Delta t) = 0, N(t + \Delta t) = n, \\ x + \Delta t < X(t) \leq x + 2\Delta t \end{array}\right\} \\ &= P_{0,n}(x, t)(1 - \lambda \Delta t) \Delta t. \\ &\text{Prob}\{no \text{ retrials in } (t, t + \Delta t)\} \\ &\therefore P_{0n}(x + \Delta t, t + \Delta t) \Delta t \\ &= P_{0n}(x, t)(1 - \lambda \Delta t)(1 - \eta(x) \Delta t) \end{aligned}$$

Dividing through out by  $(\Delta t)^2$  and taking limits as  $\Delta t \rightarrow 0$ , we obtain equation (2). Equations (3) to (8) are obtained by using similar arguments to those given above.

**Proof of theorem 4.1:**

From the above equations (11) & (12)

$$\begin{aligned} \frac{d}{dx} P_{1,n}(x, t) &= -\{\lambda + \mu(x)\} P_{1,n}(x, t) + \\ &(1 - \delta_{0,n}) \lambda P_{1,n-1}(x, t), n \geq 0 \end{aligned}$$

**Proof of Theorem 5.1:**

In order to prove the sufficiency of the condition, we use the test function  $f(s) = s$ . The mean drift is then defined as

$$x_s = E(f(\xi_{i+1}) - f(\xi_i) / \xi_i = s)$$

For

$$\begin{aligned} k \geq 1, x_k &= \left[ \sum_{r=0}^m f_r g_{m-r} R^*(\lambda) (k + m - k - 1) \right] \\ &+ \sum_{m=0}^\infty \left[ \left[ (m-1) R^*(\lambda) + m(1 - R^*(\lambda)) \right] \sum_{r=0}^m f_r g_{m-r} \right] \\ &+ (1 - R^*(\lambda)) (m + k - k) \sum_{r=0}^m f_r g_{m-r} \end{aligned}$$

Where  $f_r$  = Probability of  $r$  arrivals during the vacation time.

$$\therefore f_r = \int_0^\infty e^{-\lambda x} \frac{(\lambda x)^r}{r!} dV(x)$$

$g_{m-r}$  = probability of  $m-r$  arrivals during the service of a customer.

$$\begin{aligned} \therefore g_{m-r} &= \int_0^\infty e^{-\lambda x} \frac{(\lambda x)^{m-r}}{(m-r)!} dB(x) \\ \therefore x_k &= R^*(\lambda) [\lambda(\mu + \beta) - 1] \\ &+ (1 - R^*(\lambda)) (\lambda(\mu + \beta)) \\ &= \lambda(\mu + \beta) - R^*(\lambda) < 0. \end{aligned}$$

If  $\lambda(\mu + \beta) < R^*(\lambda)$ .

Foster's criterion, the embedded Markov chain and hence our process is stable if  $\lambda(\mu + \beta) < R^*(\lambda)$ . The condition  $\lambda(\mu + \beta) < R^*(\lambda)$  is also a necessary condition. This can be observed from equation (38), since, otherwise  $P_{0,0} \leq 0$ .

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