

Dynamics of Technology Transfer for Innovation Processes in a Constrained Resource Settings: The Promise of Data Analytics and Computer Simulations

Peter Kiarie^{1,*}, Mwangi Henry¹, Chunming Rong²

¹Faculty of Computing and Information Management, KCA University, Kenya

²Faculty of Science and Technology, University of Stavanger, Norway

Abstract Technology transfer, defined as the movement of scientific inventions from an enterprise to the market place, is often a difficult and frustrating process. Stakeholders in this area of study are usually at different levels of understanding due to many factors involved and speak different languages. There are number of problems associated with technology transfer processes in constrained resource settings such as lack of researchers in specific domains, motivation, bureaucratic climate, inability to make effective public investments, funding and inappropriate infrastructure, culture among many others. This research explores the above problems and others discussed by varies researchers in technology transfer and particularly those in Technology-Organization-Environment (TOE) framework using Data analytics and System Dynamics modeling approaches. Data analytics will facilitate in developing a more promising and data rich System Dynamics model. The study will shed light on technical and social factors that lead to formulation of policies which enable accelerated technology transfers in constrained resource settings.

Keywords Technology Transfer, Data Analytics, System Dynamics, Modeling, Constrained resource setting

1. Introduction

Technology transfer has no specific definition and is not the same process nor perception for different stakeholders such as the universities, corporations, research labs and developing countries. For each stakeholder, roles and interests are different. For example, universities will talk of knowledge sharing while corporations will think of gaining competitive advantage. Basically, in all cases, there exist movement of an object, process or knowledge from point of origin to point of use. A lot of studies has been done on this area and there exists a lot of challenges and this study address some of these. Maskus (2012) in his studies alludes that technology transfer is becoming an increasingly important challenge for countries with constrained resource settings. Further studies by Marjanen (2003) on technology transfer says that it is both time consuming and risky process due its complex processes, which involves many, and varying factors. Technology transfer especially in IT and data is complex, risky and time-consuming (Nahar et al.,

2006). Lin et al. (2004) claims that other factors that may affect the technology transfer are business practices, policies and regulations, economic situation, political system, and tele-communication infrastructure. Note that most of developing countries are focusing on development of these infrastructure or upgrading them to make economic sense. Organizational readiness for change (ORC) is a theory for organizational change and entail collective behavior change in the form of systems redesign that is, multiple, simultaneous changes in staffing, work-flow, decision making, communication, and reward system (Armenakis' et al, 1993). He further posit that readiness for change is the cognitive precursor to the behaviors of either resistance to, or support for, a change effort while Lehman et al. (2002) emphasized that ORC is a set of general factors that may be necessary but not always sufficient for change to occur. Lehman et al (2002) studies developed an instrument to measure the organizational readiness for change based on four dimensions:

- Motivation for change.
- Institutional resources of the program.
- Personality attributes of the staff.
- Organizational politics.

Lehman et al (2002) further emphasize that motivational factors include program needs, training needs, and pressures for change, while program resources are evaluated concerning office facilities, staffing, training, equipment,

* Corresponding author:

kca@kca.ac.ke (Peter Kiarie)

Published online at <http://journal.sapub.org/computer>

Copyright © 2018 The Author(s). Published by Scientific & Academic Publishing

This work is licensed under the Creative Commons Attribution International

License (CC BY). <http://creativecommons.org/licenses/by/4.0/>

and internet. Organizational dynamics include scales on staff attributes which led to the emergence of a variety of cultures. Cultures often influence how technology is used in the technology transfer process. The beliefs, ideas, and customs that are shared and accepted by people in a society are based on cultural variables. Cultures often influence how technology is used in the technology transfer process. This implies that technologies must be tailored to fit the culture of end users in order for technology transfer to be successful. These issues have led to several causes of problems in technology transfer.

Numerous studies on innovations has been done by using Technical-Organization-Environment (TOE) framework. TOE framework explains how firms adopts and implements technological innovations and it is influenced by the technological, organizational and the environmental factors. (DePietro, Wiarda, & Fleischer, 1990). The technological factors includes the internal and external technologies that are required by the firm such as equipment or processes. Organizational factors looks at characteristics and resources of the firm such as firm's size, managerial structure, human resources, amount of slack resources, linkages and on. Environmental factors includes the size and structure of the industry, the firm's competitors, the macroeconomic context, and the regulatory environment (DePietro, Wiarda, & Fleischer, 1990).

This research aims to fill the existing gaps by addressing key issues mentioned above and particularly Infrastructure, Cultures of users, Motivation and then incorporate the factors discussed in TOE framework. Integration of all these factors make technology transfer complex and that's why linear approaches have failed. System Dynamics has been applied to solve this problem and data analytics has been incorporated. The system dynamics solves complex problems, with inter-related factors and it provides the causal structure for the interpretation of social data which is theory-rich modeling. With the advent of big data, system dynamics requires data science techniques to obtain useful input data, for analysis and interpretation. This research has tried to bridge these two approaches to come up with a promising data-rich technology transfer model and through the model, gain a better understanding of effective and faster technology transfer factors. The key motivation in using this model to improve decision making and policy formulation in technology transfers in future.

2. State of Practice in Technology Transfer

According to Choi (2009), some major issues should be considered for efficient and effective technology transfer such as conceptions of technology, technological activity and transfer, communication channels, factors affecting transfer, and models of transfer. He further alludes that a well-developed model of technology transfer could be used

as a framework for facilitating a technology transfer process. Technology transfer implies the movement of physical structure, knowledge, skills, organization, values, and capital from the site of generation to the receiving site (Mittelman & Pasha, 1997). The invisible aspects of technology, such as knowledge, skills, and organization, might be much more critical than the physical aspects for the successful transfer of technology. According to Frey (1987) technology can be an object, a process, or knowledge that is created by human intention. In most cases, technology tends to be the integration of all three components: object, process, and knowledge. Therefore, a provider of technology should try to transfer the integration of all components that make up that technology, not just one component.

The case studies below shows that technology transfer is not the same process neither the same perception for everybody. Universities, corporations, federal labs, and developing countries have different roles and interests in technology transfer. For example, universities, as a provider of technology, view technology transfer as a means for serving a community through knowledge sharing. On the other hand corporations regard it as a way to obtain competitive advantages through performance improvements. The case studies shows many varying and interdependent variables that affect effective technology transfer.

2.1. Traditional University Technology Transfer Model

According to Eckl (2012), models are not only useful for the description and understanding of complex structures, but they also serve as a starting point for the analysis of correlations. In particular, a well-developed model of technology transfer could be used as a framework for facilitating a TT process (Choi, 2009). According to Siegel et al (2004), the traditional model of university technology transfer (UTT) was constructed as a synthesis of dominant paradigms and the extant literature related to technology transfer within the academic and professional landscape. The UTT demonstrates a linear model, and it begins with the process of discovery by a university scientist (Siegel et al., 2004). The term scientist is used as a descriptor for a university researcher. The scientist uses the grant to conduct research and purposely or serendipitously discovers a new product or process technology that might have market potential, thus beginning the technology transfer process. In reality, industry might initiate a partnership with a university. Etzkowitz (2003) refers to this as reverse linearity, which starts from commercial and societal needs; that is, firms seek academic resources. Reverse linearity connects the university to external problems, sources of knowledge, and firms seeking academic resources (Etzkowitz, 2003).

UTT model does not accurately capture the complexities of technology transfer in practice. We have weaknesses and misrepresentations in this model such as inaccuracies (e.g. linearity and over implication) and inadequacies (e.g. organizational culture). Siegel et al (2004), suggest that the traditional model understates the complexity of the

technology transfer process, and they propose that when university inflexibility is high, university scientists will circumvent formal technology transfer processes and rely more heavily on informal commercialization and knowledge transfer.

2.2. Diffusion of Innovation

According to Rogers (2003), diffusion is the process by which an innovation is communicated through certain channels over time among the members of a social system and by which alteration occurs in the structure and function of a social system as a kind of social change. He further alludes that diffusion is critical process for the practical use of innovation and reinvention i.e. diffusion plays a major role in helping the adopters fully take advantage of an innovation and to modify that innovation. Thus, the comprehension of the major issues in the diffusion process is essential for making technology transfer successful. Diffusion consists of four key elements: innovation, communication channels, time, and a social system (Mahajan & Peterson, 1985; Rogers, 2003). These four elements are crucial in studying diffusion. According to Rogers (2003), innovations have five common characteristics that help to explain the rates of adoption; these can be relative advantage, compatibility, complexity, trialability, and observability. He argued that the greater relative advantage, compatibility, trialability, and observability and the less complex the perceptions of an innovation are, the faster the rate of adoption. Change agents need to use this implication to speed up the rate of diffusion and to make the potential adopters recognize the need for change.

According to Choi (2009), information exchange can be in a variety of channels in diffusion process of innovations, such as mass media, interpersonal channels, or interactive communication. More effective communication occurs when two or more individuals are similar (i.e., homophilous). However, some degree of heterophily, the degree to which two or more individuals who interact are different in certain attributes, is usually present in communication about innovations (Rogers, 2003). Time affect the rate of adoption in three different ways. First, it about the innovation decision process that deals with knowledge, persuasion, decision, implementation and confirmation. The second one is innovativeness of the individual. These are:

- Innovators 2.5%,
- Early Adopters 13.5%,
- Early Majority 34%,
- Late Majority 34%
- Laggards 16%.

Innovators (First 2.5%) tend understand complex technologies and have available funding. They are networked and can venture in different fiends and can cope with uncertainties. Technology transfer researchers should note that for complex technologies, this group does not affect the technology transfer.

Early Adopters (Next 13.5%) are more acknowledge and conversant with the technology than innovators. It is from this group that the technology transfer researchers expect to locate opinion leaders. These group is also venturesome. The group is skeptical to recognize good technologies from poor ones. Opinion leaders have more influence on the technology transfer than persons in any other group therefore researchers' attempts to persuade to adopt.

Early Majority (Next 34%) this group have a better interconnectedness within the system's interpersonal networks. The group have a long period of deliberation before making an adoption decision. Note that this is the group that interact with users frequently who hold the position of leadership.

Late Majority (Next 34%) this group is skeptical and very cautious not to risk their limited resources in high-end technologies. The group adopt due to economic and social necessity in the market.

Laggards (Final 16%) this group have very few resources to risk and do not trust any new technology or innovations. The group is slow to implement because they have limited financial resources.

It is therefore certain that complex and new technologies creates economic advantages to different groups. Funding is required for technology transfer and in limited resource settings income inequalities is evident. This means that technology transfer is a social and economic problem where people who most need the benefits of an innovation generally are the last to adopt it. Social system is a set of related unit that are in joint problem solving and has one common goal. This social system has a boundary where an innovation is accepted or rejected. Behavior patterns or norms are the order of the day and opinion leader are the change agents.

The DOI has some weaknesses as well. One of the weaknesses of this model is that it is linear and source dominated. The theory also underestimates the power of media. They mainly create awareness of the innovations. It assigns a very central role to different types of people critical to the diffusion process.

2.3. Technology-Organization-Environment Framework

DePietro, Wiarda, & Fleischer (1990) created technology-organization-environment (TOE) framework for explaining factors that influence technology transfer and its likelihood. The TOE framework has a solid theoretical basis and the potential for application in the IS adoption (Oliveira and Martins, 2010). It is developed by DePietro et al (1990) and it specifies 3 types of factors that influence the adoption and organizational usage of technological innovation. TOE describes the process by which industry adopts and implements technological innovations through technological context, the organizational context, and the environmental context (DePietro et al, 1990). The technological context includes the internal and external technologies that are relevant to the firm. Technologies may include both

equipment as well as processes. The organizational context refers to the characteristics and resources of the firm, including the firm's size, degree of centralization, degree of formalization, managerial structure, human resources, amount of slack resources, and linkages among employees.

The environmental context includes the size and structure of the industry, the firm's competitors, the macroeconomic context, and the regulatory environment (Depietro et al, (1990). Table 1 shows the variables identified from TOE framework.

Table 1. Technological-Organization-Environment Framework [Source: DePietro, Wiarda, & Fleischer (1990)]

<i>Technological</i>	
1. Relative advantage	Degree to which an innovation is perceived as being better than the idea it supersedes
2. Compatibility	Degree to which an innovation is perceived as consistent with existing values, past experiences and adopter needs
3. Complexity	Degree to which an innovation is perceived as relatively difficult to understand and use
<i>Organizational</i>	
1. Top management support	Support of the top management (CEO) to the IS adoption initiative
2. Organizational readiness (size) cost/financial and technical resources)	Comparing to large businesses small businesses face resource poverty and thus difficulties in innovation adaption. Resource poverty manifests itself also in financial constraints and lack of professional expertise.
3. Information intensity and product characteristics	Degree to which information is present in the product or service of a business, reflects the level of information intensity of that product or service
4. Managerial time	Time required to plan and implement the new IS.
<i>Environmental</i>	
1. Industry pressure (competition)	Competition and high rivalry increases the likelihood of innovation adaption for the purpose of gaining competitive advantage
2. Government pressure/support	Government strategies or initiatives that encourage SMEs to adopt new IS.
3. Consumer readiness	Lack of customer readiness influences the adoption process and is an inhibitor towards IS use

According to Tornatzky and Fleisher (1990), these three elements present both constraints and opportunities for technological innovation and therefore influence the way a firm sees the need for, searches for, and adopts new technology. TOE framework is consistent with Rogers' (1983) theory of innovation diffusion (Shirish and Teo, 2010; Wang et al., 2010), which recognizes the following five technological characteristics as precedents for any adoption decision: relative advantage, complexity, compatibility, observability, and trialability. Therefore this model explains the adoption of innovation and a considerable number of empirical studies have focused on various IS domains.

In summary, UTT and DOI models are evident that they are sufficient in their applicability to TT in a linear environment. Today, more factors are involved in TT and has become more complex. Kuan and Chau (2001) confirmed the utility of the TOE framework adopting complex IS innovations. TOE framework has all important components to consider in illustrating a dynamic view of TT and our research study is based on integrating most of these factors plus others we discussed earlier to enable possible technology transfer model. System Dynamics is method for solving complex phenomenon and our research is addressing the gaps that are left by the methods of technology transfer discussed above. We cannot forget the issue of big data era and that too has been addressed in this research by incorporating data analytics.

3. Simulation and Modeling Methodology

3.1. Introduction

Bandini et al (2009) eludes that computer simulation for predictive and/or explanatory research in complex systems, is equated to the use of a computational models that improves the understanding of a system's behavior and evaluate strategies for its operation or implementation. In this study we discuss some common models namely Agent-Based Modeling, Descriptive Event Modeling and System Dynamics Modeling.

3.1.1. Agent Base Modeling

Agent-Based Modeling (ABM) is one of the models used for complex, non-linear and real world problems. According to Bandini et al (2009), ABM approach considers that the problem at hand as the results of interactions between autonomous and independent agents or entities. An agent is an encapsulated computer system situated in some environment and capable of flexible, autonomous action in that environment in order to meet its design objectives (Wooldridge 1997). ABM is a recent simulation modeling technique that consists of modeling a system from the bottom up, capturing the interactions taking place between the system's constituent units (Bonabeau 2008). The further

alludes that such a bottom up approach enables users to describe and predict emergent phenomena. According to Laskowski et al, (2011), ABM models are modeled as a collection of agents (people and objects) and their individual characteristics, behaviors and interactions. They further alludes that, agents are autonomous decision making entities able to assess their situation, make decisions, and compete with one another on the basis of a set of rules. Laskowski et al (2011) states that ABM's conceptual depth is derived from its ability to model emergent behavior and its ability to exhibit a complex behavioral phenomenon. In summary, ABMs are suited to system modeling in which agent behavior is complex, nonlinear and stochastic.

3.1.2. Descriptive Event Modeling (DEM)

Discrete event simulation (DEM) describes an event-oriented or activity-oriented methodology of simulation where events or activity may happen at any time. Chronological sequence of events and activities are represented in the system. Each activity or event occurs at a certain time and marks a change of state. Event graphs are good indicators of how event-oriented methodology can be represented graphically. Event graphs are comprised of:

- 1) A set of states (i.e., variables that changes in accordance to events that happen within the model).
- 2) A set of parameters (i.e., a set of design-time values used by the model for determining the model's behavior).
- 3) A set of events the associated state changes that occur upon the occurrence of the event.
- 4) Scheduling and cancellation edges between events and their associated scheduling condition and the simulated time at which the event occurs. DEM is a non-continuous type of simulation.

3.1.3. System Dynamic Modeling

System dynamics (SD) is a computer-aided approach to policy analysis and design (Richardson, 1991). He further eludes that SD applies to dynamic problems arising in complex social, managerial, economic, or ecological systems i.e. any dynamic systems characterized by interdependence, mutual interaction, information feedback, and circular causality. SD methodology uses system thinking methods and on several relationships that link the parts of the whole making it a complex system. SD is an approach to understanding the non-linear behavior of complex systems over time using stocks and flow diagrams, feed-back loops, table functions and time delays (Forrester, 1961). It is a methodology and mathematical modeling technique to frame, understand, and discuss complex issues and problems and is currently being used throughout the public and private sector for policy analysis and design (Forrester, 1961).

3.1.4. Conclusions on Modeling and why SD

As an alternative to time step approximation, discrete event modeling (DEM) may be used to implement the SD

model through discretization of stocks or flows within the system and identifying events that change these quantities. The quantization of continuous variables in SD into discrete quantities may introduce quantization errors. Emergent behavior seen in ABM can occur in SD through the interactions between equations (Tan 2014). He further eludes that due to the compactness of SD equations, it feels less intuitive to develop models using SD than it does to develop models using ABM. Technology transfer is a complex process and so an explanation and general insights regarding the behavior of its complexity and can be elucidated by a methodology that supports such. Decision rules and policies can be varied as they are formulated during simulation as opposed to being specified as constant thus incorporating feedback effects of past relation. Both linear and non-linear relationships as well as physical and information delays can be incorporated in the model. Additionally, soft behavioral relationships for which adequate statistical data may not be available can be modeled. This makes SD quite adequate in modeling technology transfer as explanations that yields from simulations can be used to foster and further understanding and insights. SD approach starts with defining problems then mapping proceeds to modeling stages and finally to model policies.

3.2. Data Analytics and Python

The SD approach provides the causal structure for the interpretation of social data which is theory-rich modeling. With the advent of big data, system dynamics requires data science techniques to obtain useful input data, for analysis and interpretation and that why we are incorporating data analytics in this research to bridge this gap.

Branch of the data analytics, known as Predictive analytics can make predictions about data and uses various methods from data mining, statistics, modeling, machine learning, and artificial intelligence to analyze current data. The patterns found in historical and transactional data can be used to identify risks and opportunities for future. By successfully applying predictive analytics the enterprise can interpret big data for the right benefit. One common goal in predictive modeling is to accurately predict an outcome value for a new set of observations. This goal is known in predictive analytics as prediction (for a numerical outcome) or classification (for a categorical outcome) (Shmueli and Koppius, 2010). Predictive analytics support the extraction of information from large data sets and from a variety of data structures.

Python is cited as the language for data analytics in most studies. It is an expressive language and has a variety of available libraries and is relatively easy to learn. Some important libraries that are freely available to Python users include SciPy for scientific computing, pandas for data and array analysis, and scikit-learn for machine learning. Houghton (2014) states that SD models can be combined with Python-based analysis using multiple methods and as an example, PySD allows SD models to be written directly

in Python. Another approach is to take a model developed on a desktop software program and simulate it from Python. PySD is a tool designed to facilitate the integration of SD models and data science by bringing models created with traditional SD modeling platforms into rapidly developing ecosystem of Python data science tools (Houghton, 2014).

3.3. Integration of SD and Data Analytics Model

The integration of data analytics and system dynamics will give as a diagram as shown in Figure 1 below where they complement each other.

On analytical part, data is transformed, and analyst/modeler builds the model using statistical, data mining or text mining software, including the critical capability of transforming and selecting key variables. After creating the SD model, the results can be tested and verified by the analytical model to confirm that the model produces best results.

The combined framework will operate as an automated system and conduct simulations for technology transfer in limited settings.

The research is based on simulating SD model in python by calling a python based with the purpose of improving

integration of Big Data and data analytics in traditional SD. To begin, we must first load the PySD module, and use it to import our technology transfer file (technologytransfer.mdl):

```
import pysd  
model = pysd.read_vensim('technologytransfer.mdl')
```

This code creates an instance of the PySD class loaded with said model.

Synopsis of the model equations and documentation are available in the .doc() method of the model class. All the model elements, their documentation, units, equations, and initial values are available. The central paradigm of PySD is that it is more efficient to bring the mature capabilities of SD into modern environment in use for active development in data science. PySD reads the technologytransfer.mdl model file in Vensim and compiles it into Python which provides a simulation engine that can run these models natively in the Python environment. PySD translates and interpret a Vensim model into a Python native class. The model components objectives has state, methods and flow variables based on the current state. These three pieces constitute the core functionality of the PySD module, and allow it to interact with the Python data analytics stack.

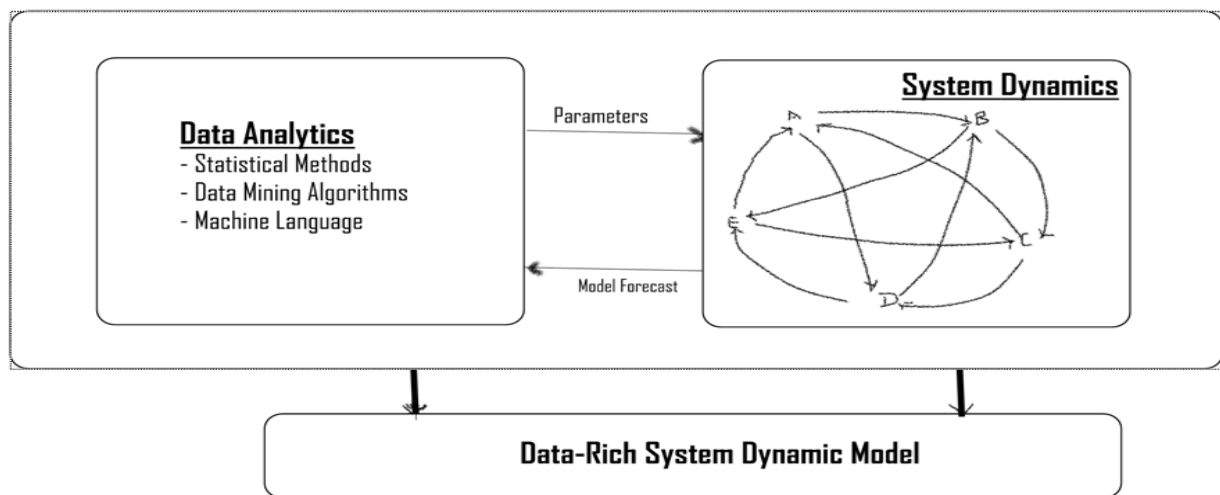


Figure 1. Integrated SD and Data Analytics Model

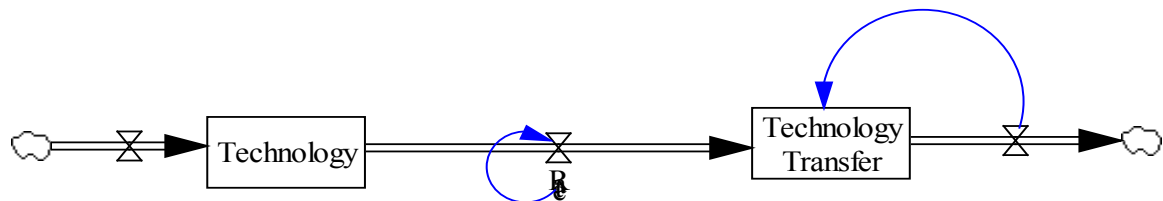


Figure 2. Technology Transfer Model (illustration file: technologytransfer.mdl)

4. Variables that Affect Technology Transfer

In this study, the research model incorporates technological, organizational, and environmental contexts as important determinants of technology transfer in limited

resource setting. The technological factors refer to internal and external technologies that exist in an organization. Organizational factors refer to several indexes regarding the origination, such as firm size and scope, centralization, formalization, and complexity of managerial structure and the quality of human resources. Environmental factors refer

to the industry, competitors and government policy or intention.

Relative advantage will be positively associated with technology transfer. Rogers (1983) defined relative advantage as the degree to which a technological factor is perceived as providing greater benefit for firms. Complexity will be negatively correlated with the technology transfer. Complexity can hinder technology transfer and therefore complexity negatively affects it. Compatibility will be positively correlated with the technology transfer. Compatibility refers to the degree to which innovation fits with the potential adopter's existing values, previous practices and current needs (Rogers, 1983). When technology is recognized as compatible with work systems, organizations are usually likely to consider its adoption.

Top management support will be positively correlated with the technology transfer. Top management support and firm size. The organizational context includes attributes such as size, quality of human resources, and complexity of the firm's managerial structure (Oliveira and Martins, 2010). Top management support is critical for creating a supportive climate and for providing adequate resources for the adoption of new technologies (Lin and Lee, 2005). As the complexity and sophistication of technologies increase, top management can provide a vision and commitment to create a positive environment for innovation (Lee and Kim, 2007). Firm size will be positively correlated with the technology transfer. Technology readiness will be positively correlated with the technology transfer. Technological readiness of organizations, meaning technological infrastructure and IT human resources, influences the adoption of new technology (Oliveira and Martins, 2010). Technological infrastructure refers to installed network technologies and systems in place. IT human resources provide the knowledge and skills to implement technology transfer.

Competitive pressure will be positively correlated with the technology transfer. Competitive pressure refers to the level of pressure felt by the firm from competitors within the industry (Oliveira and Martins, 2010). Trading partner pressure will be positively correlated with the technology transfer. Some empirical research studies have suggested

that trading partner pressure is an important determinant for IT adoption and use (Zhu et al., 2004).

The Major and key variables for the model are Technology, Technology transfer, Organization support, Environment competition, Marketing, Management support and the university size.

4.1. Hypothesized Reference Mode for Technology Transfer

Reference mode and behavior chart are simply other names for a plot of the behavior of key variables of a system over time. A reference mode graph has time on the horizontal axis and units of the variables on the vertical axis. By drawing the reference modes, a modeler roughly simulates the situation in his mind. A modeler needs to think clearly about which factors influence each other. A modeler takes the most important factors, usually the stocks and flows of the system, and graphs their behavior over time. See Figure 3 below for our research study.

Technology life-cycle, like that of products or industries, has been described as a taking the form of an S-curve in other words, early developments start slow, then big jumps in the technology's performance occur, and then it starts tapering off (Roussel et al., 1991). Environment in this case is seen as a decay curve. Here the factors that declines with time are industry, government policy and intension due to the fact that as time goes by resources per person in limited resource settings becomes scarce hence decreases the speed of technology transfer. Organization commitment is shown as a growth and overshoot in this diagram meaning that the resources of the organization can grow so large that it over consumes the funding leading to precipitous decline in resources. Technology transfer process should take the same curvilinear as technology life-cycle or S-curve but becomes more difficult because the business unit receiver increasingly values operational efficiency more than technological change; i.e., the business unit organization is increasingly professionalized and trying to drive out things that cause variation (Simon, 1997). In this case the technology transfer seems to be oscillating since technology transfer is accepted and in other cases rejected.

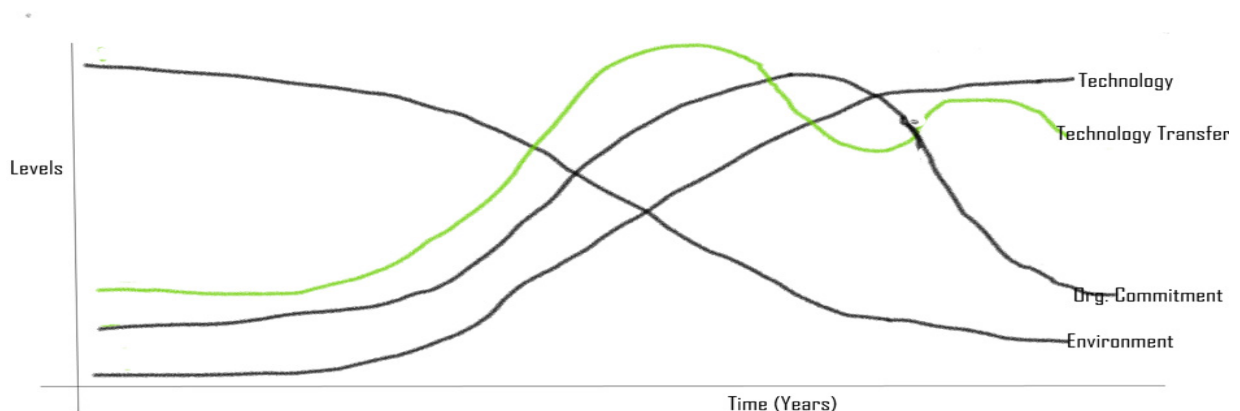


Figure 3. Reference Model of Technology transfer

4.2. Dynamic Hypothesis, Mechanisms and Feedback Loops

A dynamic hypothesis is an explanation of the reference mode behavior and should be consistent with the model purpose. A modeler uses a dynamic hypothesis to draw out and test the consequences of the feedback loops. Then a modeler creates diagrams illustrating the basic mechanisms driving the system's dynamic behavior as shown in Figure 4 below:

The diagram of feedback loops shown above represent the dynamic behavior depicted by the reference model of the system. The diagram depicts one way of presenting basic mechanisms and dynamics of technology transfer with other variables.

5. Modeling the Technology Transfer

A dynamic hypothesis is an explanation of the reference mode behavior and should be consistent with the model purpose. A modeler uses a dynamic hypothesis to draw out and test the consequences of the feedback loops. Then a modeler creates diagrams illustrating the basic mechanisms driving the system's dynamic behavior.

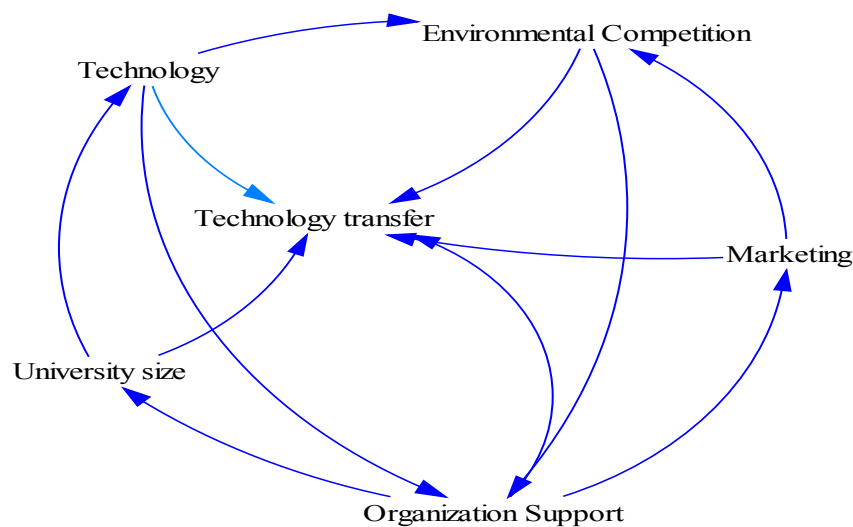


Figure 4. Dynamic hypothesis / Descriptive Model of the system

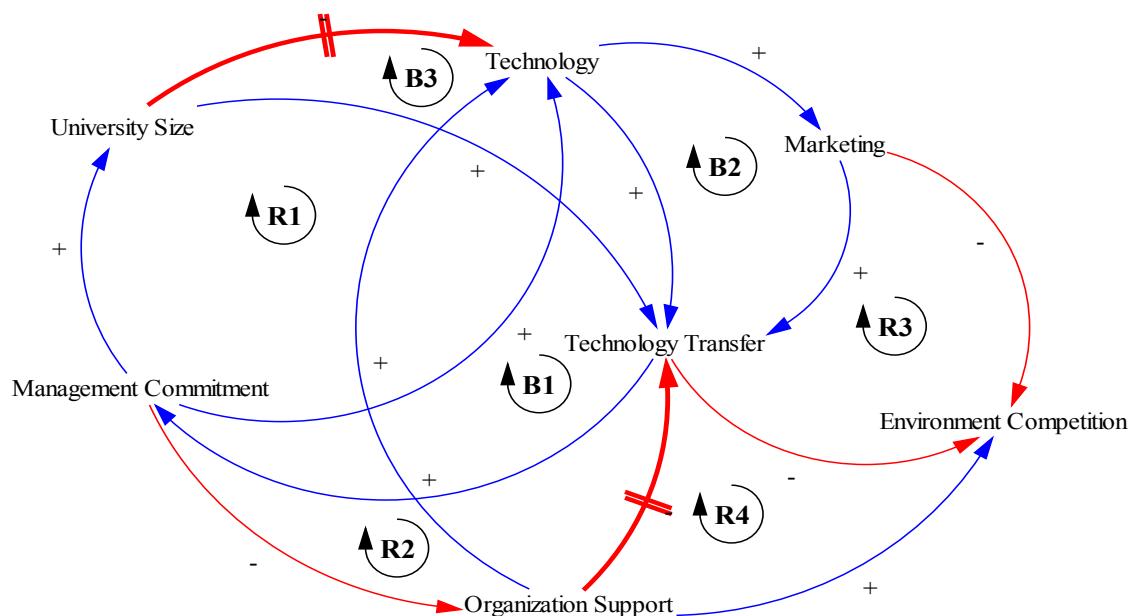


Figure 5. Causal-Loop diagram for Technology Transfer Feedback Model

According to the figure above we have Reinforcing loops and Balancing loops.

Reinforcing loops are 4: R1-R4 and described as follows:

Loop R1 of length 2: Technology Transfer, University Size and Management Commitment. Loop R1 presents the importance of University size (Budget, R&D and its reputation in the region) and the management commitment in support to technology transfer. Those two combined will accelerate the speedy perceived technology transfer in any particular setting.

Loop R2 of length 2: Technology Transfer, Management Commitment, and Organization Support. Loop R2 presents the importance of Support from Organizations and Management Commitment from the university. It brings the idea of collaborative research, which in-turn leads to speedy technology transfer.

Loop R3 of length 2: Technology Transfer, Environment Competition and Marketing. Loop R3 presents the importance of Marketing in any competitive environment. Marketing leads to speedy technology transfer.

Loop R4 of length 3: Technology Transfer, Environment Competition, Management Commitment, and Organization Support. Loop R4 presents the importance of Support from Organizations and Management Commitment from the university in any competitive environment to boost the technology. This in-turn leads to speedy technology transfer.

Balancing loops are three: B1, B2 and B3 described as follows.

Loop B1 of length 3: Technology Transfer, Technology, University Size and Management Commitment. Loop B1 presents the importance of University Size (Budget, R&D and its reputation) brings in the Technology and due to the Management commitment this leads to speedy perceived technology transfer.

Loop B2 of length 3: Technology Transfer, Organization Support, Technology and Marketing. Loop B2 presents the importance of the Organization support with generation of new the Technology and its support influences the Marketing aspect. This leads to speedy technology transfer.

Loop B3 of length 2: Technology Transfer, University Size and Technology. Loop B3 presents the importance of the University Size (In a limited resource setting), the resources per person tends to decrease hence affecting the R&D. This leads to fewer Technologies being generated hence less technology transfer.

6. Propositions Derived from the TT Descriptive Model

The following propositions has been derived from the above model to give more understanding of the TT process:

1. It can be assumed that Reputable Universities enjoys academic prestige and is linked to higher research quality. This indirectly influences the outcomes of

technology transfer.

2. The size of university is expected to be indirectly related to the relative or absolute performance of the R&D which influences the Technology transfer and policy formulation.
3. Organization structure and operational processes of the University impacts technology transfer efficiency.
4. Technology complexity and its compatibility (high technology) impact positively to technology transfer efficiency.
5. The regional economic status (resource per person, University Budget and Collaboration Research) impacts the technology transfer efficiency.
6. The level of education in a community or region impacts the technology transfer efficiency.

7. Summary and Further Research

The contribution of this paper has been twofold as follows. Firstly, a literature survey that helped identify the gaps that exists in technology transfer in limited resource settings and more so on Technical, Organizational and Environmental. Secondly, combination of SD modeling and data analytics to accommodate data science and particularly big-data. This hybrid modeling approaches should be further developed in order to make existing modeling and simulation approaches appropriate for dealing with modern data and making SD more scientific and data-rich and can be used to infer parts of models from data.

The immediate future work will be development of a system dynamics model that will be used to determine the strengths of the relationships and thus the relative importance of each key variable discussed in this paper.

REFERENCES

- [1] Armenakis, A. A., Harris, S. G., and Mossholder, K. W. (1993). Creating readiness for organizational change. *Human Relations*, 46(6), 681–703.
- [2] Bandini, Stefania, Manzoni, Sara and Vizzari, Giuseppe (2009). 'Agent Based Modeling and Simulation: An Informatics Perspective'. *Journal of Artificial Societies and Social Simulation* 12(4)4 <<http://jasss.soc.surrey.ac.uk/12/4/4.html>>.
- [3] CHOI, H. J. (2009). Technology Transfer Issues and a New Technology Transfer Model. *The Journal of Technology Studies*, 35, 49-57.
- [4] DePietro, Rocco, Wiarda, Edith & Fleischer, Mitchell (1990). "The context for change: Organization, technology and environment".
- [5] Forrester, J. W. (1961), 'Industrial dynamics'.
- [6] ECKL, V. C. (2012). Creating an Interactive-Recursive Model of Knowledge Transfer. CBS, Copenhagen, Denmark.

- [7] Eric Bonabeau. (2008). Agent-Based Modeling for Testing and Designing Novel Decentralized Command and Control System Paradigms. July 2008.
- [8] Etzkowitz, H. (2003a), 'Research groups as 'quasi-firms': the invention of the entrepreneurial university,' *Research Policy*, 32(1), 109-121.
- [9] Frey, R. E. (1987). Is there a philosophy of technology? Paper presented at the 74th Mississippi Valley Industrial Teacher Education Conference, Chicago, IL.
- [10] Houghton J, Siegel M, Wirsch A, Moulton A, Madnick S, Goldsmith D. (2014). A Survey of Methods for Data Inclusion in System Dynamics Models Methods, Tools and Applications. Working Paper CISL# 2014-03, May 2014.
- [11] Kuan, K.K.Y. and Chau, P.Y.K. (2001), "A perception based model for EDI adoption in small business using a technology-organization-environment framework", *Information & Management*, Vol. 38, pp. 507-12.
- [12] Kumar, V., Kumar, U., & Persaud, A. (1999). Building Technological Capability through Importing Technology: The case of Indonesian manufacturing industry. *Journal of technology transfer*, 24 81-96
<http://dx.doi.org/10.1023/A:1007728921126>.
- [13] Laskowski M, Demianyk BCP, Witt J, Mukhi SN, Friesen MR, McLeod RD. (2011). Agent-based modeling of the spread of influenza-like illness in an emergency department: a simulation study *IEEE Transactions on Information Technology in Biomedicine* 2011;15687788910.1109/TITB.2011.2163414.
- [14] Lee, S. and Kim, K. (2007), "Factors affecting the implementation success of internet-based information systems", *Computers in Human Behavior*, Vol. 23, pp. 1853-80.
- [15] Lehman, Wayne E. K., Greener, Jack M., and Simpson, D. Dwayne. (2002). Assessing organizational readiness for change, *Journal of Substance Abuse Treatment*. 22, pp. 197-209.
- [16] Lin, C, et al. 2004, 'The impact of technology absorptive capacity on technology transfer performance', *International Journal of Technology Transfer & Commercialisation*, vol. 3, no. 4, pp. 384-409.
- [17] Lin, H.F. and Lee, G.G. (2005), "Impact of organizational learning and knowledge management factors on e-business adoption", *Management Decision*, Vol. 43, pp. 171-88.
- [18] M. Wooldridge (1997). Agent-based software engineering. *IEE Proc Software Engineering* 144: 26-37.
- [19] Mahajan, V., & Peterson, R. A. (1985). Models for innovation diffusion. Beverly Hills, CA: Sage Publications.
- [20] Marjanen V. (2003), *Information Technology Supported Technology Transfer to China: Factors Influencing Information Technology Projects Implementation*, Department of CS and IS, University of Jyväskylä, Finland.
- [21] Maskus, Keith E. (2012). Private Rights and Public Problems: The Global Economics of Intellectual Property in the 21st Century. Washington: Peterson Institute for International Economics.
- [22] Mittelman, J. H., & Pasha, M. K. (1997). Out from under-development revisited: Changing global structures and the remaking of the Third World. New York: St. Martin's Press.
- [23] Nahar, N., Lyytinen, K., Huda, N. and Muravyov, S.V. (2006), "Success factors for information technology supported international technology transfer: finding expert consensus", *Information & Management*, Vol. 43 No. 5, pp. 663-77.
- [24] Oliveira, T., & Martins, M. F. (2010). Firms Patterns of E-Business Adoption: Evidence for the European Union-27. *The Electronic Journal Information Systems Evaluation Volume, 13*(1), 47-56.
- [25] Richardson GP, 1991. System dynamics: simulation for policy analysis from a feedback perspective, *Qualitative Simulation Modeling and Analysis* (Ch. 7), Fishwick and Luker, eds., Springer-Verlag.
- [26] Rogers, Everett M. (1983). Diffusion of innovation (2nd ed.). New York: Free Press.
- [27] Rogers, E. M. (2003). Diffusion of innovation (5th ed.). New York: Free Press.
- [28] Roussel, P. A., Saad, K. N., & Erickson, T. J. 1991. Third generation R&D: Managing the link to corporate strategy. Boston: Harvard Business School Press.
- [29] Siegel, D.S., D.A. Waldman, L. Atwater and A.N. Link (2004), 'Toward a model of the effective transfer of scientific knowledge from academicians to practitioners: qualitative evidence from the commercialization of university technologies,' *Journal of Engineering and Technology Management*, 21(1-2), 115-142.
- [30] Shirish, C.S. and Teo, T.S.H. (2010), "E-government, e-business, and national economic performance", *Communications of the Association for Information Systems*, Vol. 26, pp. 267-86.
- [31] Shmueli G and Koppius (2010). Predictive analytics in information systems research. *MIS Quarterly*, 35 (3) (2010), pp. 553-572.
- [32] Simon, H. A. (1997). Administrative behavior: A study of decision-making processes in administrative organizations (4th ed.). New York: Free Press.
- [33] Tan, Hockwoo (2014): Agent-based model and system dynamics model for peace-keeping operations, <http://hdl.handle.net/10945/44010>.
- [34] Tornatzky, L. G. and Fleischer, M. (Eds.) (1990). The processes of technological innovation, Lexington Books: Lexington, M.A., pp. 151-175.
- [35] Wang, Y.M., Wang, Y.S. and Yang, Y.F. (2010), "Understanding the determinants of RFID adoption in the manufacturing industry", *Technological Forecasting & Social Change*, Vol. 77, pp. 803-15.
- [36] Zhu, K., Kraemer, K.L., Xu, S. and Dedrick, J. (2004), "Information technology payoff in e-business environments: an international perspective on value creation of e-business in the financial services industry", *Journal of Management Information Systems*, Vol. 21, pp. 17-54.